

Accessibility statement

This accessibility statement applies to the website - bagnallparishcouncil.org.uk, owned and maintained by Bagnall Parish Council.

The content on this website is designed for everyone to find, read, and understand. It is partially compatible with assistive technologies and is developed to meet the accessibility standards outlined in this statement.

You should be able to:

- zoom in up to 300% without problems
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- use most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

View the site your way

There are a number of customisation options for your browser and device that could help you use this website and other websites more effectively.

[AbilityNet](#) provides advice on making your device easier to use if you have a disability.

Feedback and contact information

Please contact us if you have an accessibility query including:

- if you are experiencing issues with accessing information or using the website
- if you find an accessibility problem not listed on this statement
- if you have positive feedback on the accessibility considerations made

Contact details:-

Clerk to Bagnall Parish Council

Mrs Denise Cooper

60 John Street, Biddulph, Staffordshire Moorlands, ST8 6AT

Telephone 07530 585558

Email Bagnallpc@gmail.com

When you contact us there is a process in place that will acknowledge your contact, tell you how we are dealing with it and give you a timescale by which you can expect a reply.

Alternative formats

If you need information in an alternative format, such as braille or a language other than English:

We may not be able to meet your requirements, but we will try to help you as quickly as possible to find an acceptable solution.

Technical information about this website's accessibility

Bagnall Parish Council is committed to making this website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

How accessible this website is

Compliance status

We formally test the accessibility of content across our website on a regular basis against [WCAG 2.1 AA standards](#).

Some parts of the website may not work for everyone. This website is currently partially compliant with the [Web Content Accessibility Guidelines \(WCAG\) version 2.1 AA standard](#), due to the non-compliances in accessible content listed below.

Currently the website is compliant in the following areas:

- It is possible to zoom all pages to a level of 300% without issues. This is compliant and meets WCAG accessibility requirements.
- Accessibility has been tested on different devices e.g. tablet, phone, laptop for the ability to automatically adapt page layout and menu descriptors. This is compliant and meets WCAG accessibility requirements.

Non-accessible content

Below are known issues that we either need to fix, cannot fix, or do not need to fix right now.

If you find something that does not work that we missed, please contact us via the contact details above.

Website wide issues

Insufficient colour contrast

Page headers contain text that does not meet minimum colour contrast requirements. Text and backgrounds with insufficient colour contrast are not compliant with [WCAG guideline 1.4.3](#).

Some pages contain images which appear 'washed out' at certain contrast levels. Images with insufficient colour contrast are not compliant with [WCAG guideline 1.4.3](#).

We will correct the contrast on these pages/images over time as we review each page.

Links indistinguishable from text - 1

On some pages links may not be underlined and only identifiable by colour: Users with visual impairments cannot see these links.

This is not compliant with [WCAG guideline 1.4.1](#).

We will correct these links over time as we review each page.

Links indistinguishable from text - 2

On some pages web links take the form of text rather than hyperlinks: Users cannot access them without typing/copying into the search bar making them unusable for those with visual impairments.

This is not compliant with [WCAG guideline 1.4.1](#).

We will correct these links over time as we review each page.

Unable to access all information using keyboard keys

Some menu content is not accessible without the use of a mouse: Users with dexterity impairments cannot use a mouse.

This is not compliant with [WCAG guideline 2.1.1](#).

We will correct these links over time as we review each page.

Issues with regard to the use of appropriate Headings

Some pages contain mixed heading hierarchy . This could cause screen readers to misinterpret some sections of text.

This is not compliant with [WCAG guideline 1.3.2](#).

We will correct these links over time as we review each page.

PDF Documents

Most documents on the website are written as PDF documents. Standard PDF files cannot be read by screen readers correctly. Documents produced after 2018 require to be either Word or PDF(A) format to meet this accessibility requirement.

We will use an appropriate format going forward and correct previous documents over time as we review each page.

Image backgrounds

Images with text may be hard to see or understand, due to the colour contrast being affected when CSS is disabled.

Images with insufficient colour contrast are not compliant with [WCAG guideline 1.4.3](#).

We will correct the contrast on these images over time as we review each page.

Content specific issues

Not applicable.

Disproportionate burden

Not applicable.

Content that is not within the scope of the accessibility regulations

This section covers issues that we do not need to fix right now. The law calls these exemptions.

PDFs and documents

Some of our PDFs that are not essential to providing our services were published before 23 September 2018. Any new PDFs or documents we publish will meet accessibility standards.

Third party content

Our website contains links to third-party content. We do not have control over and are not responsible for the accessibility of this content, but we endeavour to work with the third party to improve its accessibility. This may include:

- links to non-BPC websites
- content/functionality on our website
- content hosted on other websites, such as social media sites.

Complaints process

If you have reported a problem with our website or asked for an alternative format, but you are not happy with our response, you can use our 'Complaints Process' to register your difficulty. This helps us improve our processes.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations').

If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Preparation of this accessibility statement

This statement was prepared on 23 September 2020.

This website was last tested on 8 September 2020. The test was carried out by Bagnall Parish Council. This was an 'in-house' audit due to financial constraints. An independent audit would be a disproportionate burden on the finances of the Council.